

# Privacy & GDPR

## General Privacy

### Thurlmoor Farm - Contact details

Address: Thurlmoor Farm  
Carlecotes  
Sheffield  
S36 4TD  
Tel: Gary 07908 772352  
Email: [gary@thurlmoor.site](mailto:gary@thurlmoor.site)  
Website: <https://www.thurlmoor.site/>

### The type of information we hold.

Names – Telephone Numbers – Email addresses – Vehicle Registration No's – Home Addresses  
(Occasionally).

### How we get the information.

We only collect your information from correspondence you initiate:  
This includes information you provide by Email, Telephone/Text & form Completion.  
Included is all of the above (**Type of information we hold**).

### Why we have the information.

The information we hold will only have been provided solely by you by any of the means above.  
We need it in order to process your Booking with us.

### What we do with the information

Other than using this information to contact you, we will not be using it for anything else.  
It will not be passed on to anyone else.  
And we will not use it for promotional uses such as unsolicited Telephone calls or emails.

### How we store your information

Your information will be stored in our office computer and mobile phone.  
This is necessary should we need to contact you for any reason in a timely and just manner.  
We keep this information for up to 18 months after your departure only due to a lot of repeat yearly Bookings.

## **Your data protection rights**

Your rights as detailed by law are not compromised in any way.

Legal information can be found here:

[https://edps.europa.eu/data-protection/our-work/subjects/rights-individual\\_en](https://edps.europa.eu/data-protection/our-work/subjects/rights-individual_en)

## **How to complain**

If you have a complaint or issue as to how we handle your information please contact us first and we will try to rectify and resolve the problem.

Should you feel aggrieved in any way, or have concerns that we have not stood by our duties to you, then you can contact the ICO and make a formal complaint at the Information Commissioner's Office here:

<https://ico.org.uk/make-a-complaint/>

## **Date of This Policy**

01.01.2025

## **Cookies**

When entering our website, you will have a Cookie option to choose.

Cookies are necessary for the administration and updating of our website.

We do not use cookies to track your usage of our site.

If you follow any links to other websites, their cookie usage will be different and we cannot be held responsible for their policies.